

VOLUNTEER INCOME TAX ASSISTANCE



What is VITA?

VITA is an IRS-sponsored program that provides free tax preparation services to households making \$69,000 or less. The income limit is adjusted annually. UWSCMI staff and certified volunteers help taxpayers file their federal and state tax returns accurately and ensure they claim all eligible credits, such as the Earned Income Tax Credit. The program aims to make tax filing accessible and prevent taxpayers from paying high fees for commercial tax preparation services.

2025 Impact Highlights

- \$ 6,617,940 total refunds
- \$ 972,180 saved in tax prep fees
- 4,419 households served

Philanthropic gifts close the gap and provide funding for:



- **Expanded Access:** Bringing free tax prep to rural areas with limited resources and transportation.
- **Accessible and Secure:** Outfitted with private workstations, secure Wi-Fi, and ADA accessibility.
- **Serving Community Where They Are:** Stationing at libraries, food pantries, and community hubs.
- **On-Demand Tax Clinics:** Providing pop-up services during peak filing season and throughout the summer to meet urgent needs.
- **Built for Growth:** A scalable model to expand financial services in underserved areas.

“I’m on a single income and every little bit helps. I leave knowing that every penny I’m supposed to get, I’m getting.”
-Regina, six-year VITA client



UNITED WAY
South Central Michigan