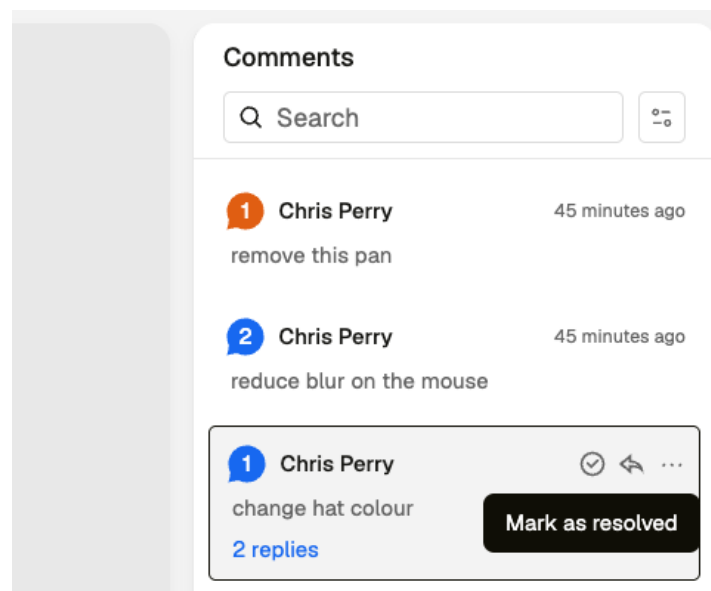


Introducing resolved comments

We're introducing **resolved comments**, so the comments panel shows the feedback that still needs attention rather than everything that has ever been said about an asset.

Every comment left on an asset stayed in the panel permanently, whether or not it had been actioned. As a round progressed the list grew, outstanding feedback became harder to find, and a reviewer returning for a second or third round had to re-read everything to work out what was new. Nothing recorded that a point had been accepted and dealt with, so the same feedback could be raised again — and with several reviewers on one asset, an individual couldn't easily isolate their own points to check they had been addressed.

Reviewers can now mark a comment as resolved once it has been handled. Resolved comments drop out of the default list and remain available through a filter.



What's new

- **Mark a comment as resolved** — A tick on the comment row closes out feedback that has been dealt with — and marks it unresolved again if it was closed too early.

- **A panel that shows what's still open** — Resolved comments are removed from the default list, so what remains is the feedback that still needs work.
- **Filter to see resolved comments** — Bring resolved feedback back into view at any point to check what was raised and agreed.
- **Filter to your own comments** — Narrow the panel to the comments you left, to confirm your points have been addressed.
- **Nothing is lost** — Resolving is a change of state, not a delete — the comment, its replies, its attachments, and its annotation pin are all retained.

Why it matters

- **Outstanding feedback is obvious** — The default view answers the question that actually matters during a round: what is left to do.
- **Faster second and third rounds** — Reviewers returning to an asset can see what has moved without re-reading the whole history.
- **The same point isn't raised twice** — Resolution records that feedback was accepted and handled, so it doesn't resurface in the next round.
- **Workable with several reviewers** — On a busy asset, each reviewer can isolate their own comments and close them out independently.

Who it's for

- Brand and content teams
- Creative and production teams
- Legal and compliance teams
- External and client-side reviewers
- Agencies and cross-functional enterprise teams

What this unlocks

Resolved comments turn the panel from a record of everything that has been said into a view of what is still open. Reviewers can close out feedback with confidence that nothing is deleted, and teams can see the state of a round at a glance rather than reconstructing it.

Give it a try and let us know what you think! 🚀