



Office Hours

Monthly product update webinar

Thursday 20 August, 2026

Accessibility Support for Today's Webinar

Turning on Closed Captions (CC)

More (...) → **Language and speech** → **Turn on live captions**

Captions then appear at the bottom of the screen for the rest of the session.

Sign Language Mode

More actions → **Settings** → **Accessibility** → **toggle on Sign language mode**

Then select Signer or Interpreter role.

Full instructions:

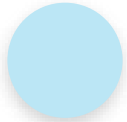
support.microsoft.com/en-us/accessibility/teams/use-sign-language-mode-in-microsoft-teams-meetings

About Office Hours



Who runs them

Office hours are facilitated by the Product team, Customer Success Managers, Support, and the wider team.



What we cover

Join the Blackboard® team to discuss in detail the latest feature releases, product developments, and emerging current issues.



Why join

An opportunity to provide feedback and ask questions of the Blackboard Product Management team and fellow clients.

Today's Webinar

AI

Recording & notetaking consent

Based on Blackboard's AI Trustworthy Framework, the use of third-party AI generator software for notetaking or recording of this session requires consent from all webinar attendees and prior approval from Blackboard.

Agenda

- **Welcome & Announcements**
- **Update – August 4000.21 Release**
- **Release Updates**
- **Grade Export v1 Retirement: Transition to v2**
- **Demo:** Improvements to the Beta Content Editor in Blackboard Documents
- **Update:** Upgrade planning to LTI 1.3 for administrators and developers
- **Open Discussion**

Blackboard LMS Roadmap Recordings: [now available](#)

 Blackboard



APAC Blackboard User Group

Led by your peers, with each session featuring Blackboard updates, community driven discussion and more. Sessions take place every other Thursday, 11:00am AEST .

Sessions take place on the 3rd Thursday of the month (this morning)

To sign up please contact Sharon Long [<sharon.long@jcu.edu.au>](mailto:sharon.long@jcu.edu.au)



Community Insider of the Month

Each month during **Office Hours**, we'll spotlight one community member for how they engage, share, and help others.

Recognizing a member who actively joins Office Hours, shares their experience, and supports others.

Want to stay connected with your peers? Join the Community!

Join conversations, share what you know, attend events, and help fellow members.



OFFICE HOURS INSIDER • AUG 2026



Chris Cope

Charles Darwin University

- 1/3** APAC Office Hours joined in the last 4 months
- 7** Sessions attended across community
- 5** Forum posts and comments this spring and summer

We Need Your Voice on Mobile

Help shape how Blackboard Learn works on mobile



WHO

Instructors and students who use Blackboard Learn on a mobile device.



WHAT

A 30-minute conversation about your day-to-day mobile experience.



WHEN

Sessions run over the next few weeks — sign up once and we'll reach out to schedule a time that works.

Sign up

[Blackboard - Mobile App Feedback Sign Up Sheet – Fill out form](#)

Questions?

kanchana.krishnan@blackboard.com





Update - August 4000.21 Release



Addressing the August release delay



1. We understand the frustration:

- navigation issues in your LTI Proctoring and Asset Processor integrations hit workflows your faculty and students rely on every day. That matters to us.

2. You found it, and that counts:

- your testing and candid feedback surfaced the problem before it reached your users. We are grateful, and we do not take that partnership for granted.

3. We chose disruption over disappointment:

- the build did not meet our standard, so we stopped the rollout rather than ship it to you.

4. We moved fast:

- critical fixes were completed within 24 hours, then released through test, stage and production.

5. We are not finished:

- remaining medium-severity fixes are ready or in flight for the next patch, and you will have confirmed dates the moment they are validated.

Addressing the August release delay



1. **We should have caught this sooner** — that accountability sits with us, and we are fixing where the process broke down.
 - **Expanding automated test coverage.** We are auditing our integration test environment against the full set of third-party integration scenarios and closing any gaps found — ensuring that this type of issues are caught by our automation pipelines before a release reaches you.
 - **Deeper verification of third-party integrations.** More extensive exploratory testing of third-party tool integrations by our teams, with more intensive, focused verification whenever a release changes navigation or other areas that affect how these tools launch and behave.
 - **Partner Program review.** We'll be considering how the program might better support testing and validation through partner relationship changes.
2. **We are rethinking release cadence with you, not for you:** smaller, more frequent releases, at times that work for APAC as well.
3. **Quality is the bar we ship to,** even when holding a release is disruptive.
4. **Communication is where we must improve most** — official updates via support tickets, the status page and email. We are consolidating channels, so the message stays consistent and close to real time.

Release Updates

Recent Releases: 2026 Blackboard SaaS

4000.21.0 — Blackboard SaaS Production



Fixes in the upcoming 4000.21.0 Release — August 20, 2026

- Unable to Edit and Save UEF Placement Configuration from LTI Tool Providers Page. – Article #[95414](#)
- You do not have permission debug dialog when saving feedback to student attempts in anonymous assignments. – Article #95723 (draft)

Note: this is a preliminary list; the final list with all fixes will be available in Thursday's article.

August Release — V 4000.21 Production

Test / Stage: July 7
Prod: August 6

Instructional Design

- Early Access: New Content Editor for Blackboard Documents
- Display nested items in the Learning Object Repository Move-to view

Gradebook

- New Gradebook Grid View
- Delete unwanted third-party columns in the Gradebook

Assignments and Tests

- Export question banks
- Display answer-level feedback for selected options only

Blackboard Admin

- ~~Use built-in guest access for course content in Ultra~~
- Restrict discussion, journal, and blog activity in completed Original courses

Blackboard Core

- Navigate courses faster with an improved user interface
- Stay on top of deadlines with your top To Dos
- Navigate between courses faster with the updated Home button

Integrations

- Improved Microsoft Cloud Document experience

Communication and Collaboration

- Manage Group membership with drag and drop
- Create multiple Groups at once
- Make notifications more accurate and reliable
- Add sorting controls for users in Discussions

Mastery and Learning Pathways

- Set release conditions based on journal submissions

Learner Progression & Personalized Experience

- Configure the “From” name for automation messages

Upgrade to Ultra

- Duplicate items on the Course Content page
- Display warning banner in Original courses
- Import external course packages as Ultra courses
- Restrict copy into completed courses

Course Catalog (requires Catalog license)

- Use Mercado Pago to pay for courses

Video Studio (requires Video Studio license)

- Customize your recording background
- Resume video playback

September Release — V 4001.0 Production

Test / Stage: August 11
Prod: September 3

Instructional Design

- Move folders in the Learning Object Repository
- Reorder Learning Object Repository objects with new Move controls
- Improvements to the beta Content Editor in Blackboard Documents

Assignments and Tests

- Restrict accepted file types for assignment submissions

Blackboard Admin

- ~~• Use built-in guest access for course content in Ultra~~

SafeAssign

- Removal of SafeAssign DirectSubmit feature flag

Mastery and Learning Pathways

- View student outcomes mastery in the gradebook

Learner Progression & Personalized Experience

- Centrally manage Automations availability across institutions

Integrations

- Manage Learning Modules with new REST APIs
- Support Respondus LockDown Browser with LTI 1.3 integrations
- SCORM security improvements



Grade Export v1 Retirement:

Transition to v2



Grade Export v1 Retirement: Transition to v2

Announced: June 2026
Effective: January 31, 2027

Tool Overview

- Used to manage scheduled extractions of gradebook data and transfer to a system of record such as SIS
- Both versions 1 and 2 have been available for some time to support transition

Drivers

- Version 1 relies on older and weaker security models

Managing Change

- Transition guide available:
<https://help.anthology.com/blackboard/administrator/en/tools-management/grade-export/migrate-from-grade-export-v1-to-grade-export-v2.html>
- Recommend using v2 for remaining 2026 extraction processes to validate results
- It won't be possible to copy configuration settings from v1 after Jan 31, 2027

Determine Usage

- Review configurations in Admin Panel > Platform Extensions. Use settings dropdown menus.

	Grade Export V1	The Blackboard Learn Grade Export feature allows an instant and automatic extraction of grades hosted in the LMS to an SFTP server in a CSV or similar flat file. To enable this feature, click on the Grade Export drop-down menu on the left and click Activate Subscription. To learn more, visit the Help site.	☐
	Grade Export v2	The Blackboard Learn Grade Export feature allows an instant and automatic extraction of grades hosted in the LMS to an SFTP server in a CSV or similar flat file. To enable this feature, click on the Grade Export drop-down menu on the left and click Activate Subscription. To learn more, visit the Help site.	☒

Support bulletin:

<https://support.anthology.com/s/article/Blackboard-Grade-Export-version-1-retiring-transition-to-version-2>



Demo 1

Improvements to the Beta Content Editor in Blackboard Documents



Retirement of LTI 1.0/1.1

Upgrade planning to LTI 1.3 for administrators and developers



LTI 1.0 and LTI 1.1 Retirement



1EdTech no longer certifies LTI 1.0 or 1.1. Blackboard LMS will retire these versions by September 30.

RETIREMENT TIMELINE

Now – Dec 31, 2026

All LTI tools continue to function normally. New LTI tools of any version may be registered. Begin reviewing your tool inventory and engaging providers about upgrade plans.

January 1, 2027

LTI 1.0/1.1 tools continue to work normally for end users. New tools can't be registered. Existing registered tools remain active, and instructors may still add course links using those tools.

September 30, 2027

All LTI 1.0 and LTI 1.1 tools are turned off in Blackboard LMS. Any tool not yet migrated to LTI 1.3 or newer will stop working.

For Administrators



Actions to take before September 30, 2027

1 Review your LTI tool inventory

Administrator Panel → Integrations → LTI Tool Providers. The LTI version is shown for each tool. Contact providers listed as LTI 1.1 or older.

2 Engage your tool providers

Ask each provider about their upgrade timeline and whether they support in-place migration (automatic link update) or require new registrations with instructor link recreation.

3 Plan for link recreation if required

Some providers cannot do in-place upgrades. If links must be recreated, create a plan to manage this re-linking activity.

4 Test upgrades in a non-production environment

Upgrading LTI 1.1 → 1.3 is one-way and cannot be reverted. If a tool doesn't support in-place migration at the same domain, all existing links can break. Test first.

5 Communicate early with instructors

If link recreation is required, notify instructors well in advance. Provide clear guidance on which tools are changing, what action they must take, and by when.

⚠ In-place link upgrading (migration) is irreversible — always test in a non-production environment before applying to live courses.

For Developers and Tool Providers



Choose the right migration path for your tool architecture

✓ In-Place Migration

Recommended when technically feasible

Register your LTI 1.3 tool at the same FQDN as the existing LTI 1.1 registration.

Blackboard LMS detects the overlap and prompts the admin to migrate all links automatically.

No action required from instructors — all existing course links update seamlessly.

The LTI 1.3 tool must handle `target_link_uri` so original LTI 1.1 launch URLs continue to resolve.

Resources: blackboard.github.io/lti/migrating
developers@blackboard.com for assistance

Alternative Path

When in-place migration is not possible

Provide administrators with a new, separate LTI 1.3 tool registration.

Communicate to clients that existing course links will require recreation by instructors.

Publish step-by-step setup guides and updated documentation to minimize disruption.

Aim to complete migrations well before September 2027 if possible to allow for time buffer.

Frequently Asked Questions



Q Why is Blackboard making this change?

Blackboard regularly reviews opportunities for hardening its products' security stance. Older LTI versions have known and documented security vulnerabilities, and 1EdTech has discontinued support and certifications. LTI 1.3 has been available since 2019, giving technology providers many years to prepare.

Q Instructure disclosed LTI 1.0/1.1 may have been part of their security incidences. Does my Blackboard environment have this same risk?

No. Blackboard's LTI 1.0/1.1 implementation is limited to outbound SSO launches and score updates only — no web services are exposed over this framework. Blackboard specifically chose not to build two-way web services atop this weak security model, unlike Instructure, so these recently-publicized Canvas risks don't apply to Blackboard LMS.

Q How will Blackboard support customers through this transition?

Blackboard will draw on the Building Block retirement experience to support this transition, including dedicated office hours, community engagement, and a facilitated effort to crowdsource and share tool provider contact information and upgrade availability.

Open Discussion



Any additional thoughts on content shared today?



What are you looking forward to?



Any clarifications needed?



Any questions about the release updates?



What are your current challenges?

Idea Exchange



Any other ideas? Post them on the Idea Exchange

anthology-teachingandlearning.ideas.aha.io



Thank you

Blackboard delivers the digital environment for transformational teaching and learning.