

Adopt in Action: Delivering Just in Time Support Inside Blackboard

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Greenville Technical College**



Greenville
TECHNICAL COLLEGE
Curriculum & Instructional
Support Center

Greenville Technical College – At a Glance

- Eight campuses serving Greenville County.
- 12 fully online programs.
- Serves approximately 25,000 curriculum & continuing education students.
- 300 full-time and 350 part-time faculty.
- Provides 100+ academic programs plus workforce training.





Balancing Communication Needs

- **Blackboard & Instructional Technology Support**
- **Campus Communications**
- **Emergency Communications**

Utilizing Adopt

- **Public Safety Announcements**
- **System Outages**
- **Institutional & Instructional Support Links**
- **Support Guides & Reminders**
- **Navigational Tours**





Formatting Communications

- **Blackboard's Institution Page**
- **Pop Up Messaging (Adopt)**
- **Guide on the Side (Adopt)**
- **Embedded Content (Adopt)**

Institution Page

Greenville
TECHNICAL COLLEGE

Blackboard Tour

April Akins

Institution Page

- Activity
- Courses
- Organizations
- Calendar
- Messages
- Grades
- Tools

Sign Out

Privacy • Terms • Accessibility

Greenville Technical College

Blackboard Troubleshooting

Getting permission errors in Blackboard? Check out this [Troubleshooting guide](#).

Student Highlights

Upcoming Events

- The Humanities Department's Revolutionary Tribunal is proud to present a special series of lectures on the American Revolution, in honor of the 250th anniversary of the Declaration of Independence.
 - Indians and the Revolution presented by Prof. Michael Bryan on Tuesday, March 10, 2026 from 2:15 pm - 3:15 pm in Building 101-110
- For more events, check out the [GTC Calendar](#).

Pop Up Messages

Inclement Weather Update

Greenville Technical College classes and business operations will take place virtually on **Monday, February 2**. Campuses and locations are closed. Activities and events are cancelled.



March Updates

Question Title moved below Metadata toggle



New course messages added to earlier conversations

AI generated knowledge checks

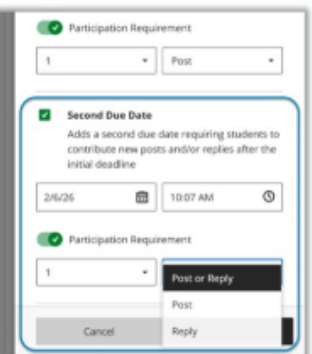
Discussions:
Second participation requirement & due date

Details & Information

Due Dates

Due Date 1
Submit 2 posts or
1/30/26, 12:00 PM
1 / 2 Submitted



Due Date 2
Submit 1 reply by
2/13/26, 12:00 AM (CST)
1 / 1 Submitted



For details and other updates, check out the [CISC Blackboard Updates Libguide](#).

Guide on the Side

Content Calendar Announcements Discussions **Gradebook** Messages Analytics Groups

Overview Gradable Items **Grades** Students  

Blackboard Tour 



Greenville Technical College



Embedded Guides

Course Content



CISC Support Ticket

CISC Support Site

Course Setup Guide



Course Content



GTC Technical Support

Respondus Download

Coaching & Tutoring

Academic Support





Lessons Learned

- **Communication
Oversaturation**
- **Simple is Better**
- **Search & Naming
Conventions**
- **Regularly Review
Content & Placements**

Next Steps

- Usage Analytics
- LTI Usage

